# COMSYS WAY<sup>a</sup>

Advance of structural reforms and top-line growth

Annual Report 2013
Fiscal Year Ended March 31, 2013

**COMSYS Holdings Corporation** 

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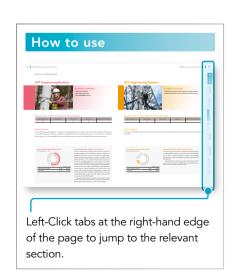
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Statements made in this annual report with respect to COMSYS Holdings' plans and benefits as well as other statements that are not historical facts are forward-looking statements, which involve risks and uncertainties. Potential risks and uncertainties include, without limitation, general economic conditions in COMSYS Holdings' markets, exchange rates, and COMSYS Holdings' ability to continue to win customers' acceptance of its products, which are offered in highly competitive markets characterized by continual new product introductions and rapid developments in technology.

\* Compiled based on the content of COMSYS Holdings' Annual Securities Report submitted in Japanese.



## **Profile**

COMSYS Holdings Corporation (the "Company") was established as the holding company of the COMSYS Group on September 29, 2003 through share transfers from three companies—Nippon COMSYS Corporation, SANWA ELEC Co., Ltd. (now SANWA COMSYS Engineering Corporation) and TOSYS Corporation.

As of March 31, 2013, the COMSYS Group was made up of 45 subsidiaries and 9 affiliates, centered on 5 core operating subsidiaries, specifically the above 3 companies and TSUKEN Corporation and COMSYS JOHO SYSTEM Corporation.

The COMSYS Group's main businesses are electrical and telecommunications infrastructure construction services, which mainly involve the construction of telecommunications infrastructure and electrical facilities, and other businesses, such as the information processing-related business.

## **COMSYS WAY**<sup>a</sup> (advanced etc.)

The COMSYS Group aims to become a lean corporate entity that steadily generates earnings in the recent severe operating environment, and so has been implementing COMSYS WAY structural reforms at each Group company. Looking ahead, the Group is united in working together to further strengthen these structural reforms under our COMSYS WAY<sup>a</sup> (advanced) initiative, which prioritizes not only higher earnings, but top-line growth as well.

#### **Our Mission**

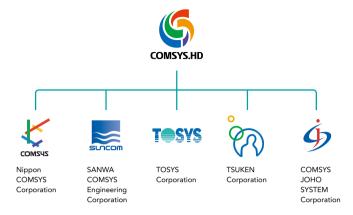
The COMSYS Group devotes every effort to bringing about a "smart, ubiquitous network society" to serve as the infrastructure of a "sustainable society." To this end, we intend to leverage our position as Japan's No. 1 communications infrastructure construction company in maximizing synergies across the whole Group to provide high-quality technologies and services.

## **Management Policies**

Management at COMSYS Group is based on the following three policies, and every effort is being made to achieve them.

- 1. Fortify further the COMSYS Group's dominant position as Japan's No. 1 communications infrastructure construction company
- 2. Strive to maximize synergies across the COMSYS Group
- Aim to be a knowledge-intensive corporation by sharing know-how through Group-wide IT systems

## **Five Integrated Business Groups**



The COMSYS Group's (COMSYS Holdings and its subsidiaries and affiliates) main businesses comprise electrical and telecommunications infrastructure construction services centered on telecommunications infrastructure and electrical facilities and other businesses, including the information processing-related business. As of March 2013, the Group included 45 subsidiaries.



#### **Business Activities**

With its primary customers consisting of the NTT Group, public offices, and private enterprises, Nippon COMSYS Group is engaged in installation of electrical and telecommunications facilities and equipment on a nationwide scale.

#### Address:

17-1, Higashigotanda 2-chome, Shinagawa-ku, Tokyo 141-8647, Japan

#### **Establishment:**

December 1951

#### **Number of Employees:**

Consolidated 4,725 Non-Consolidated 3,099 URL:

http://www.comsys.co.jp/ (Japanese only)

## Number of Consolidated Subsidiaries:

13 companies

#### **Consolidated Subsidiaries:**

COMSYS Mobile Corporation
COMSYS Engineering Co., Ltd.
WINTIQ Co., Ltd.
COMSYS Kansai Engineering Co., Ltd.
COMSYS Kyushu Engineering Co., Ltd.
Phos Techno Shikoku Co., Ltd.
Tsushin Densetsu Co., Ltd.
Nihonkai Tsushinkensetsu Co., Ltd.
Yashiro Tsushinkensetsu Co., Ltd.
COMSYS Net Corporation
COMSYS Tohoku Techno Co., Ltd.
COMSYS Tsusan Co., Ltd.
Taiei Seisakusho Co., Ltd.



# SANWA COMSYS Engineering Corporation

#### **Business Activities**

With its primary customers consisting of the KDDI Group and the SoftBank Group, SANWA COMSYS Engineering Group is engaged in installation of electrical and telecommunications facilities and equipment on a nationwide scale.

#### Address:

12-3, Koenji-Minami 2-chome, Suginami-ku, Tokyo 166-0003, Japan

#### ${\color{red}\textbf{Establishment:}}$

September 1947

#### **Number of Employees:**

Consolidated 1,522 Non-Consolidated 725

URL:

http://www.sancom-eng.co.jp/ (Japanese only)

## Number of Consolidated Subsidiaries:

3 companies

**Consolidated Subsidiaries:** 

SANWA Denshi Inc.
SEC Hi Tec Co., Ltd.
SUNCOM Technology Corporation



### **TOSYS Corporation**

#### **Business Activities**

With the NTT Group as its primary customer, TOSYS Group is engaged in the installation of electrical and telecommunications facilities and equipment, mainly in Nagano and Niigata.

#### Address:

1108-5, Higashiyama Aza, Watauchi, Wakaho, Nagano City, Nagano 381-0193, Japan

#### **Establishment:**

January 1960

#### **Number of Employees:**

Consolidated 1,037 Non-Consolidated 647

http://www.tosys.co.jp/ (Japanese only)

**Number of Consolidated** 

Subsidiaries:

3 companies

#### **Consolidated Subsidiaries:**

Alstar Co., Ltd. TOSYS Niigata Co., Ltd. Tulip Life Co., Ltd.

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#### **TSUKEN Corporation**



#### **Business Activities**

With the NTT Group as its primary customer, TSUKEN Group is engaged in the installation of electrical and telecommunications facilities and equipment, mainly in Hokkaido.

#### Address:

6-8, Hondori 19-chome Minami, Shiraishi-ku, Hokkaido 003-0026, Japan

#### ${\bf Establishment:}$

April 1951

#### **Number of Employees:**

Consolidated 1,856 Non-Consolidated 462 URL:

http://www.tsuken.co.jp/ (Japanese only)

**Number of Consolidated** 

**Subsidiaries:** 

11 companies

#### **Consolidated Subsidiaries:**

TSUKEN ADVANCED SYSTEMS
CORPORATION
TSUKEN Techno Net Co, Ltd.
TSUKEN TECHNOLOGY Co., Ltd.
TSUKEN Act Corporation
TSUKEN BUSINESS CO., LTD.
TSUKEN-Sepia Co., Ltd.
TSUKEN Hartec Corporation
TSUKEN Douou Engineering

Corporation
TSUKEN Douhoku Engineering
Corporation

TSUKEN Doutou Engineering Corporation

TSUKEN Dounan Engineering Corporation



# COMSYS JOHO SYSTEM Corporation

#### **Business Activities**

With its primary customer consisting of the NTT Group, COMSYS JOHO SYSTEM Group is engaged in the software development business, mainly in Tokyo.

#### Address:

23-14, Takanawa 3-chome, Minato-ku, Tokyo 108-0074, Japan **Establishment:** 

April 2009

#### **Number of Employees:**

Consolidated 520 Non-Consolidated 380 URL:

http://www.comjo.co.jp/ (Japanese only)

**Number of Consolidated** 

**Subsidiaries:** 

1 company

#### **Consolidated Subsidiary:**

COMSYS Techno Co., Ltd.

## President's Message



We aim to become a business group that can deliver sustainable growth.

Hajime Takashima
President and Representative Director

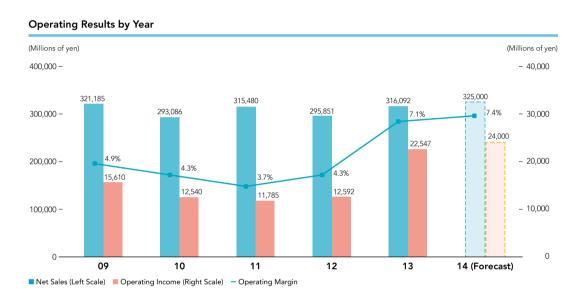
## **Review of the Market Environment and Fiscal 2013**

In fiscal 2013, ended March 31, 2013, Japan's information and communications market has been in a rush to install and build out communication network infrastructure to aim at the expansion of Long-Term Evolution (LTE) and Wi-Fi service areas, along with diversification and upgrades to services resulting from the widespread use of smartphones and tablet devices.

The COMSYS Group has worked to maintain and made further progress with the COMSYS WAY, the structural reforms it has pursued to date, and to strengthen its operating structure. The Group has also worked to enter and expand its business in new fields such as mega-solar related businesses and other areas of renewable energy.

Under these circumstances, the Group saw strong orders for mobile and New Common Carrier (NCC) related construction works, with orders received increasing 12.7% year on year to ¥335,632 million, while net sales rose 6.8% year on year to ¥316,092 million. On the earnings front, improvements in efficiency with

an expansion in construction volume, along with the positive impact of our ongoing structural reforms, led to a significant rise in operating income, which was up 79.1% year on year to ¥22,547 million, and in net income, which rose 85.2% year on year to ¥13,284 million, both new records for the Group.



### Fiscal 2014 Outlook and Priorities Ahead

In the information and communications market, growth in fiber optic access services in response to broadband needs has softened somewhat. However, we believe that increasingly sophisticated service offerings such as advanced wireless broadband services, the expansion of LTE and Wi-Fi service areas, and an integration of services realized by the active use of diversified mobile devices require continuous build-out and maintenance of the telecommunications network platform. In addition, as the government continues to promote its ICT growth strategy, an aggressive response is expected to public sector investments, and to private sector capital and IT investments. Increased demand in promising areas such as the environment and energy is also forecast to bring expansion in social infrastructure and IT-related businesses.

Under these market conditions, in the next fiscal year the COMSYS Group will put forth COMSYS WAY", a further evolution of the COMSYS WAY structural reforms we have been working on since fiscal 2011, as we move forward with initiatives to expand our top line and progress our structural reforms further. First, expansion of our top line will be achieved by aggressive growth in orders in response to an increase in public investment and investment in information technology, as well as further expansion of our mega-solar projects and other new businesses. Next, in structural reforms we will continue to pursue the measures put in place to date, while implementing new measures that should have even greater impact. Specifically, by building a new construction IT platform, we will completely overhaul our back office operations, putting in place a system that will provide complete control over everything from order intake to construction project management.

By pushing ahead with these plans, the COMSYS Group aims for operating income of ¥24,000 million in fiscal 2014.

## **Profit Distribution/Dividend Policy**

COMSYS Holdings views returning earnings to shareholders as an important management priority. Our basic policy is to pay steady and continuous dividends linked to business performance. Based on this policy, in fiscal 2013 we paid an interim dividend of ¥10.00 yen per share and a year-end dividend of ¥10.00, bringing total annual dividends to ¥20.00 yen per share. During fiscal 2013, we bought back 4,168 thousand shares worth ¥3,999 million, with the aim of stepping up the return of earnings to shareholders and enabling flexible financial policies in response to changes in the business environment.

For fiscal 2014, we plan to pay the same total annual dividend of ¥20.00 yen per share (including a ¥10.00 interim dividend). We also plan to buy back up to ¥5.0 billion of our own shares.

The philosophy of the COMSYS Group is based on the three key management pillars of sales and earnings growth, increased operation efficiency, and unification of our business operations. Mindful always of these three concepts, the COMSYS Group strives to enhance corporate value and win the trust and admiration of all stakeholders through its performance, with the ultimate aim of becoming a company that can deliver sustainable growth.

In addition, the COMSYS Group will strive to implement measures such as improving security and quality standards, strengthening corporate governance, ensuring compliance, enhancing risk management and implementing the Group's code of conduct, while entrenching internal control systems.

We look forward to the ongoing understanding and support of all our stakeholders, as we endeavor to reach our goals.

September 2013

Hajime Takashima

President and Representative Director

## **Review of Operations**

## **NTT Engineering Business**



#### **BUSINESS DOMAINS**

- NTT access business
- NTT network business
- NTT DOCOMO business

#### Respective Areas of Business Operations of Group Companies

Nippon COMSYS Group	SANCOM Group	TOSYS Group	TSUKEN Group	COMSYS JOHO SYSTEM Group

#### **Business Activities**

In the NTT Engineering segment, the Group is mainly engaged in the construction of telecommunications infrastructure for the NTT Group, including the installation of telephone lines and exchange equipment, and construction of wireless base stations. This is the COMSYS Group's core business and accounts for the largest share of Group-wide sales.



#### **Operating Results Analysis and Forecast**

In NTT access business, although there has been a decline in one-stop installation and construction services in response to orders from NTT, there has been an expansion of optical fiber access network areas as well as an increase in telephone pole upgrade projects. In NTT network business, there has been an increase in exchange equipment renewal projects and other services. In NTT DOCOMO business, there has been an increase in various construction work, including LTE (3.9 next-generation mobile communications system) related projects, PDC (2G mobile communications system) dismantling and removal work, and work to augment signal strength along subways. Under these conditions, new orders received in the fiscal year under review increased 8.3% year on year to ¥199,367 million, while net sales increased 6.1% to ¥190.933 million.

Going forward, we expect new orders and net sales to remain firm due to an increase in base station construction work accompanying LTE network expansion, as well as other factors.

## **NCC Engineering Business**



#### **BUSINESS DOMAINS**

 Telecommunications Facility Construction Business with telecommunications carriers other than the NTT Group

#### **Respective Areas of Business Operations of Group Companies**

Nippon COMSYS Group	SANCOM Group	TOSYS Group	TSUKEN Group	COMSYS JOHO SYSTEM Group
	•			

#### **Business Activities**

The Group undertakes construction of telecommunication and other related facilities for telecommunications carriers other than NTT.

#### **New Orders Received/Net Sales**





		(Millions of yen)
New orders received	14.0%	46,874
Net sales	13.0%	40,952

#### **Operating Results Analysis and Forecast**

In the fiscal year under review, new orders increased 34.4% year on year to \$46,874 million yen, and net sales rose 21.6% to \$40,952 million, due to increases in projects related to the SoftBank Group's platinum band and KDDI Corporation's (au) 2GHz band LTE networks.

Going forward, we expect new orders and net sales related to construction work for the SoftBank Group and KDDI Corporation's (au) LTE networks to remain strong.

## **Review of Operations**

## **IT Solutions Business**



#### **BUSINESS DOMAINS**

- Network Integration (NI) Solutions
- System Integration (SI) Solutions
- Software development and contracted development
- Maintenance

#### Respective Areas of Business Operations of Group Companies

Nippon COMSYS Group	SANCOM Group	TOSYS Group	TSUKEN Group	COMSYS JOHO SYSTEM Group
•	•	•	•	•

#### **Business Activities**

In the IT Solutions segment, the Group combines its accumulated expertise with cutting-edge network technologies to provide comprehensive solutions services in the IT field, ranging from planning proposals regarding optimal systems integration for customers' business operations, to providing maintenance services.



	(IVII	llions of yen)
New orders received	15.0%	50,499
■ Net sales	15.5%	48,949

#### **Operating Results Analysis and Forecast**

Due to such factors as the increase in the network and serverrelated business and progress made on alliances, new orders increased 11.7% year on year to ¥50,499 million, while net sales increased 10.0% to ¥48,949 million.

Going forward, we expect increases in both capital investment and IT investment based on the government's ICT growth strategy and from private-sector companies as a result of expansion in the IT services market and the software market.

## **Social System-Related Business and Other**



#### **BUSINESS DOMAINS**

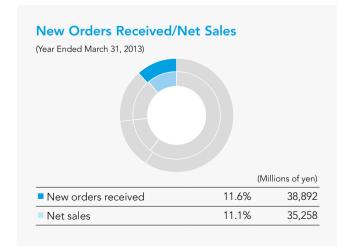
- Electrical facility construction
- Communication cable box (C.C. Box) construction
- Civil engineering construction
- Building construction and associated construction
- Environment and eco-solutions
- Others

#### Respective Areas of Business Operations of Group Companies

Nippon COMSYS Group	SANCOM Group	TOSYS Group	TSUKEN Group	COMSYS JOHO SYSTEM Group
	•	•	•	

#### **Business Activities**

In the Social System-related Business and Other business, the Group is engaged in the design and construction of electrical facilities for places such as public facilities and office buildings, general civil engineering projects, the construction of office buildings, warehouses, factories, and disaster preparation facilities, as well as businesses related to the environment and eco-businesses, such as solar power generation systems, energy conservation solutions, and other urban infrastructure businesses.



#### **Operating Results Analysis and Forecast**

In the fiscal year under review, new orders increased 15.9% year on year to ¥38,892 million, due to factors including the increase in solar power generation construction projects. However, net sales declined 6.4% to ¥35,258 million, because of large construction projects carried out in the previous fiscal year.

Going forward, we anticipate an increase in new orders based on expectations for public sector investment as well as capital investment in the private sector.

## **Topics**

### First Mega-Solar Power Station Launched

As part of its new business initiatives, the COMSYS Group is now engaged in the mega-solar business. On April 5, 2013, operations of the first project commenced at the Sun Factory Hiyama station, located in Hitachi Ota City, Ibaraki Prefecture. With an output of 2.8 MW, the station is expected to effectively reduce CO<sub>2</sub> emissions by 1,300 tons annually. Also in April, construction began on two other mega-solar power stations, in Showa Village, Gunma Prefecture, and in Tsu City, Mie Prefecture, both of which are scheduled to commence operation in November of 2013.

Commercialization of the mega-solar business is also under consideration for Kyushu and Tohoku, and going forward we will continue to expand this business with the goal of contributing to local communities and their environments through the creation of green energy.



Sun Factory Hiyama

#### **Construction of LTE Picocell Base Stations**

The SANWA COMSYS Engineering Group is contributing to the construction of LTE picocell base stations, small-scale base stations designed to cover a radius of several dozen meters in areas that see concentrated mobile phone user traffic, causing network congestion.

Mobile phone carriers are aggressively promoting LTE services as a way of offering higher connection speeds with the widespread use of smartphones. SANWA COMSYS is responding to the needs of these carriers with its advanced technical capabilities and nationwide network construction coverage.



LTE picocell base stations

## **Consolidation of Operating Facilities** in Sado

In October 2012, the TOSYS Group consolidated its Sado branch office with its Sado service center in a new building constructed in Yahata, Sado City, Niigata Prefecture.

At the new site, the construction division and those responsible for maintenance will work together to handle all facility operations for NTT East, contributing to the growth of the Sado region.



The building in Sado

# **Development of a Proprietary Document Management System**

The COMSYS JOHO SYSTEM Group has developed a proprietary document management system, designed primarily for ISO administrative management and internal control management. Offered as a certified package on NTT Data's intra-mart, the system has since been adopted by many corporations. This spring, we have released a new version which, in addition to further expanding and enhancing existing functionality, provides greater usability, and makes it possible to accurately and appropriately manage the entire document lifecycle, from initial registration through disposal. The product can now be used to manage all types of office documents, including everyday business correspondence. This new version has generated an outstanding response from our sales partners even prior to its release, and we will be promoting it as a flagship product.

#### **Main System Improvements**

Expansion and enhancement of functions matching a wide range of document management needs

- Enhanced ability to be searched
- Elimination of duplicate document storage
- Interaction with smart devices now possible
- Interaction with multi-function printers and other systems now possible

#### **Expected benefits**

Improved product marketability and competitiveness

- Can be used to manage all types of documents
- Makes it easier to share document information, resulting in more efficient operations
- Improved user-friendliness through interaction with increasingly popular smart devices

### **Corporate Governance**

#### **Basic Corporate Governance Philosophy**

The philosophy of the COMSYS Group is based on the three key management pillars of sales and earnings growth, increased operation efficiency, and unification of our business operations. Mindful always of these three concepts, the COMSYS Group strives to enhance corporate value and win the trust and admiration of all stakeholders through its performance.

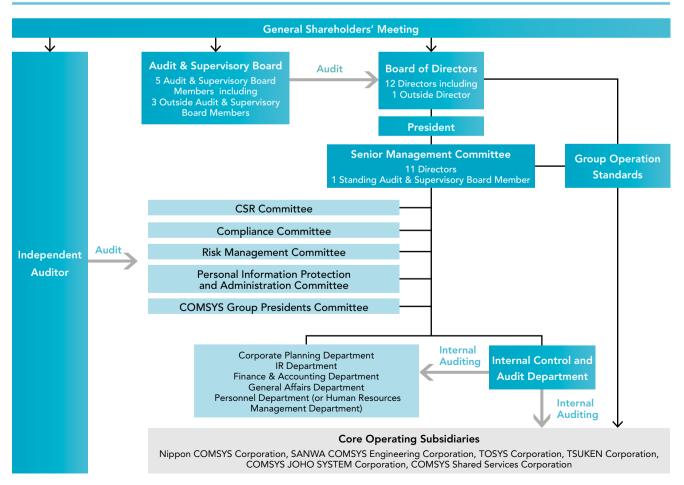
The COMSYS Group makes all possible efforts to entrench measures such as improving security and quality standards, strengthening corporate governance, ensuring compliance, enhancing risk management, implementing the Group's code of conduct, and bolstering internal control systems based on the Companies Act and the Financial Instruments and Exchange Act of Japan.

#### **Organizational Structure**

Corporate governance at COMSYS Holdings Corporation (the "Company") adopts the Audit & Supervisory Board system under the Japanese law, and has an organizational structure consisting of a general shareholders' meeting, Board of Directors, Audit & Supervisory Board and other organizations.

The Board of Directors, the highest decision-making body with respect to management strategy, has decided to structure the Board around directors well versed in the Company's operations and outside directors who monitor management from an independent standpoint, with the aim of enhancing management efficiency. Meanwhile, the Company has reinforced auditing functions by appointing outside Audit & Supervisory Board Members who now have stronger legal authority to audit company activities, in order to ensure and enhance sound management. As of June 27, 2013, the Board of Directors consisted of 12 directors. Based on

#### Diagram of the COMSYS Group's business execution framework, management monitoring and internal control system



internal rules governing the Board of Directors, the Board meets regularly and ad hoc as necessary to discuss matters stipulated by laws and regulations and to decide on important management issues. Every quarter, the directors responsible for each business segment report to the Board of Directors on progress with business execution based on policies determined by the Board. Five Audit & Supervisory Board Members, including three outside Audit & Supervisory Board Members, attend meetings of the Board of Directors and express their views on issues related to business execution, and monitor the directors' performance of their duties.

The Senior Management Committee is made up of directors other than outside directors and the standing Audit & Supervisory Board Member. In principle, this committee meets once a month to examine, discuss, and pass resolutions on issues related to key decisions, in an effort to improve the efficiency of business execution. The heads of each operating department and certain other personnel attend meetings of the Senior Management Committee as observers, as necessary, to ensure that they fully understand the basis for all management decisions.

In each business segment, an Operating Committee under the supervision of the responsible director holds regular meetings to conduct efficient operational management.

The term of office for directors is set at one year in order to clarify directors' management responsibility every fiscal year, and to flexibly structure an optimal management team in step with changes in the business environment.

#### Status of the Internal Control System

The Company implements its internal control system based on a "Basic Policy on Establishing an Internal Control System" that has been approved by resolution of the Board of Directors, as follows.

#### **Establishing a Compliance Structure**

Based on its internal Compliance Program, the Company has set forth Compliance Action Guidelines and has established the Compliance Committee within the above framework.

This Committee, which is chaired by the president, is made up of representatives from the Company and each of the core operating subsidiaries, as well as outside Audit & Supervisory Board Members.

The Committee oversees compliance throughout the COMSYS Group, and strives to increase the COMSYS Group's awareness of compliance and establish an effective compliance structure through various discussions. All COMSYS Group

companies have set up similar compliance committees of their own. These committees work to establish an effective compliance structure by implementing educational and training programs, as part of efforts to deepen employee understanding of the corporate philosophy and action guidelines of each respective COMSYS Group company.

#### **Establishing a Risk Management Structure**

In its efforts to maintain and enhance corporate value amid a rapidly changing business environment, the COMSYS Group is aware that it faces a variety of business risks which must be managed appropriately. Therefore, the Group has established a Risk Management Committee, chaired by the president and made up of directors from the Company and each of the core operating subsidiaries.

The Basic Policy on Risk Management was formulated and similar risk management committees were established at each Group company. In this manner, efforts are being made to properly address the business risks faced by each Group company, and to minimize the materialization of each risk.

The Company has formulated Risk Management Guidelines and Crisis Management Guidelines and will strive to maintain sustainable operations and ensure steady growth at the Company and the COMSYS Group by practicing effective risk management.

For example, the COMSYS Group manages operational risk by ensuring that Group companies work in accordance with management systems such as ISO 9001, ISO 14001, COHSMS (Construction Occupational Health and Safety Management Systems), ISMS (Information Security Management Systems) and Privacy Mark certifications given the actual working environments. As a result, the COMSYS Group acquires and maintains certificates of those systems.

#### **CSR Activities**

The Company and the COMSYS Group have established the CSR Committee to coordinate CSR activities Group-wide with the aim of ensuring that the Group actively fulfills its economic and social responsibilities, including social contribution activities, as a good corporate citizen.

The CSR Committee is engaged in CSR activities addressing various themes, such as compliance, corporate governance, risk management, information disclosure and protection, security countermeasures, social contributions and environmental issues.

## Establishing an Information Management Structure

Important documents related to business activities and the performance of directors' duties, including minutes of the Board of Directors and Senior Management Committee meetings and other reports, are stored and managed appropriately based on laws and regulations, as well as the Group's internal rules such as document management rules.

Furthermore, in order to improve the efficiency of operations and business execution, after ensuring an adequate level of information security, the Company is working to deploy various information systems to put in place a framework for sharing the latest management information.

#### **Establishing a Group Management Structure**

Important management decisions within the COMSYS Group are reported to and discussed by the Board of Directors and the Senior Management Committee in line with Group Operation Standards, which clarify decision-making and reporting rules for the COMSYS Group. In this manner, the Group management and monitoring framework is centered on the Company.

In order to ensure that all COMSYS Group operations are carried out appropriately, the directors of each core operating subsidiary also participate as members in the various Group committees established within the Company, including the CSR Committee, the Compliance Committee and the Risk Management Committee. In this way, the COMSYS Group ensures that all policies and decisions discussed by these groups are reported to and thoroughly understood by each Group company.

In addition, the Group has formed the COMSYS Group Presidents Committee, which is made up of the presidents of COMSYS Group companies. This committee meets regularly and works to ensure that management policies and activities are clearly understood by all members.

## Internal Auditing and Audit & Supervisory Board Members

The Company's internal auditing organization consists of an Internal Audit Office with a staff of 11 employees within the Internal Control and Audit Department.

This Office formulates internal auditing policies based on top management requirements, and conducts internal audits of the Company and all Group companies. These activities are intended to ensure that each business risk faced by the Group is minimized, while maximizing the quality of business operations.

The Audit & Supervisory Board has five members, three of whom are outside Audit & Supervisory Board Members. No employees are specifically assigned to assist the Audit & Supervisory Board Members with their activities. If such assistance is required, there is a structure in place for addressing personnel issues such as determining appointees, and ensuring independence from directors.

In addition, based on the rules governing the Audit & Supervisory Board Members, directors and employees are required to report on major business activities or issues that could affect the COMSYS Group's operations or performance to the Audit & Supervisory Board Members.

Audit & Supervisory Board Members may request further information on the above mentioned reporting at any time as necessary, as well as other required disclosure.

The Audit & Supervisory Board Members regularly attend both regular and extraordinary meetings of the Board of Directors as well as meetings of the Senior Management Committee, the CSR Committee, the Compliance Committee and other important internal committee meetings or discussions. This structure has been established to allow the Audit & Supervisory Board Members to verify the status of business execution on a regular basis and to express their views on these matters.

The Audit & Supervisory Board Members also hold regular meetings with the president to directly express their views on issues related to business execution and other topics.

In accordance with audit plans formulated by the Audit & Supervisory Board, the Audit & Supervisory Board Members of COMSYS Holdings regularly check to see whether business operations are executed appropriately and efficiently by maintaining close ties with the Internal Control and Audit Department and with the Group's independent auditor. For example, the Audit & Supervisory Board Members accompany the independent auditor and others on on-site internal and financial audits as observers. The Audit & Supervisory Board Members of COMSYS Holdings also convene regular meetings with their counterparts at core COMSYS Group companies, and maintain close ties within the COMSYS Group mainly by sharing information and exchanging views, in order to improve the effectiveness of audits.

## **Corporate Social Responsibility (CSR)**

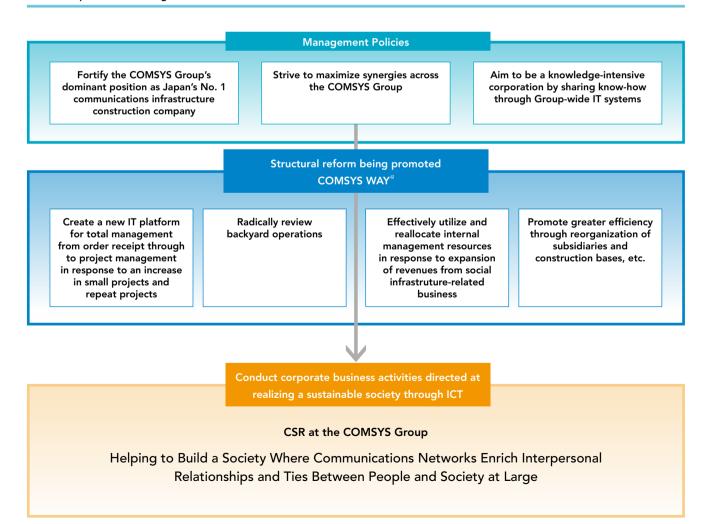
## **Basic Approach to CSR**

In this information-rich society, the role of the COMSYS Group is to build reliable, safe and convenient communications infrastructure and support the networks that connect every corner of society like clockwork. This is, simultaneously, our responsibility to society as a corporation.

Our mission is to build high-quality, highly reliable communications infrastructure while giving consideration to the environment and helping to create an information-rich society that coexists harmoniously with the global environment.

With the pride and purpose of being a top-brand group in the communications network construction industry, we will conduct corporate business activities directed at realizing a sustainable society through ICT. At the same time, we aim to be an enterprise that develops together with society while gaining the trust and fulfilling the expectations of the public.

#### Relationship Between Management Policies and CSR



## **Financial Statements**

## **Consolidated Balance Sheets**

COMSYS Holdings Corporation and Consolidated Subsidiaries As of March 31, 2012 and 2013

		Millions of yen
ACCETC	2012	2013
ASSETS		
Current assets:	V 22 400	V 02 (F4
Cash and cash equivalents	¥ 33,489	¥ 23,651
Notes and accounts receivable—trade	81,853	96,579
Lease investment assets	2,542	2,752
Marketable securities	59	59
Accumulated cost of construction in progress	15,087	18,805
Real estate for sale	18	_
Merchandise	1,352	1,087
Materials and supplies	651	512
Deferred income taxes	3,495	3,842
Other current assets	3,233	2,405
Less: Allowance for doubtful receivables	(137)	(103
Total current assets	141,646	149,593
Fixed assets:		
Property and equipment:		
Buildings and structures	45,620	47,345
Less: Accumulated depreciation	(22,535)	(23,259
Buildings and structures, net	23,085	24,08
Machinery, vehicles and equipment	20,074	18,000
Less: Accumulated depreciation	(14,956)	(13,186
Machinery, vehicles and equipment, net	5,118	4,813
Land	34,391	38,324
Lease assets	92	252
Less: Accumulated depreciation	(48)	(34
Lease assets, net	43	217
	936	
Construction in progress  Total property and equipment	63,575	67,444
to the first of the second of		
Intangible assets	3,802	4,324
Investments and other assets:		
Investment securities	7,228	9,037
Long-term loans receivable	1,759	1,745
Prepaid pension cost	4,077	3,85
Deferred income taxes	2,410	1,387
Other assets	5,689	5,52
Less: Allowance for doubtful receivables	(2,055)	(2,30
Total investments and other assets	19,110	19,239
Total fixed assets	86,488	91,008
Total assets	¥228,135	¥240,602

		Millions of yen
IADULTIES.	2012	2013
LIABILITIES  Company link like and		
Current liabilities:	V 20 001	V 44 4E4
Accounts payable—trade	¥ 39,891	¥ 44,456
Short-term bank loans	1,520 3,795	1,660 2,978
Income taxes payable	•	•
Allowance for warrants work on construction in progress	1,448 131	1,526 155
Allowance for warranty work on construction projects  Allowance for losses on construction contracts	1,057	52
Other current liabilities	7,637	
		8,409
Total current liabilities	55,482	59,238
Long-term liabilities:		
Deferred income taxes	333	457
Deferred tax liabilities for unrealized gains on land revaluation	1,662	1,662
Accrued severance indemnities	5,426	5,077
Allowance for directors' retirement benefits	266	222
Other long-term liabilities	388	532
Other long term habitates		
Total long-term liabilities	8,078	7,951
<del>-</del>	8,078 63,560	7,951 67,190
Total liabilities		
Total liabilities		
Total long-term liabilities		
Total long-term liabilities  Total liabilities  NET ASSETS Shareholders' equity:	63,560	67,190
Total long-term liabilities  Total liabilities  NET ASSETS Shareholders' equity: Common stock	63,560	67,190
Total long-term liabilities  Total liabilities  NET ASSETS Shareholders' equity: Common stock Additional paid-in capital	10,000 55,374	10,000 55,440 134,747
Total long-term liabilities  Total liabilities  NET ASSETS Shareholders' equity: Common stock Additional paid-in capital Retained earnings	10,000 55,374 123,611	10,000 55,440
Total long-term liabilities  NET ASSETS Shareholders' equity: Common stock Additional paid-in capital Retained earnings Treasury stock, at cost	10,000 55,374 123,611 (17,504)	10,000 55,440 134,747 (21,180)
Total long-term liabilities  NET ASSETS Shareholders' equity: Common stock Additional paid-in capital Retained earnings Treasury stock, at cost Total shareholders' equity	10,000 55,374 123,611 (17,504)	10,000 55,440 134,747 (21,180)
Total long-term liabilities  NET ASSETS Shareholders' equity: Common stock Additional paid-in capital Retained earnings Treasury stock, at cost Total shareholders' equity  Accumulated other comprehensive income:	10,000 55,374 123,611 (17,504) 171,481	10,000 55,440 134,747 (21,180) 179,006
Total long-term liabilities  NET ASSETS Shareholders' equity: Common stock Additional paid-in capital Retained earnings Treasury stock, at cost Total shareholders' equity  Accumulated other comprehensive income: Unrealized gain (loss) on other securities	10,000 55,374 123,611 (17,504) 171,481	10,000 55,440 134,747 (21,180) 179,006
Total long-term liabilities  Total liabilities  NET ASSETS Shareholders' equity: Common stock Additional paid-in capital Retained earnings Treasury stock, at cost Total shareholders' equity  Accumulated other comprehensive income: Unrealized gain (loss) on other securities Unrealized gain (loss) on land revaluation	10,000 55,374 123,611 (17,504) 171,481	10,000 55,440 134,747 (21,180) 179,006
Total long-term liabilities  Total liabilities  NET ASSETS  Shareholders' equity: Common stock Additional paid-in capital Retained earnings Treasury stock, at cost Total shareholders' equity  Accumulated other comprehensive income: Unrealized gain (loss) on other securities Unrealized gain (loss) on land revaluation Total accumulated other comprehensive income	10,000 55,374 123,611 (17,504) 171,481 115 (8,090) (7,974)	10,000 55,440 134,747 (21,180) 179,006
Total long-term liabilities  Total liabilities  NET ASSETS  Shareholders' equity: Common stock Additional paid-in capital Retained earnings Treasury stock, at cost Total shareholders' equity  Accumulated other comprehensive income: Unrealized gain (loss) on other securities Unrealized gain (loss) on land revaluation  Total accumulated other comprehensive income  Subscription rights to shares	10,000 55,374 123,611 (17,504) 171,481 115 (8,090) (7,974)	10,000 55,440 134,747 (21,180) 179,006 1,366 (8,090) (6,724)

## **Consolidated Statements of Income**

COMSYS Holdings Corporation and Consolidated Subsidiaries Years ended March 31, 2012 and 2013

Years ended March 31, 2012 and 2013		NATIO C
	2012	Millions of yen 2013
Net sales	¥295,851	¥316,092
Cost of sales	264,733	274,865
Gross profits	31,117	41,226
Selling, general and administrative expenses	18,525	18,679
Operating income	12,592	22,547
Other income:		
Interest income	52	42
Dividend income	142	173
Rent income on noncurrent assets	127	120
Foreign exchange gains	_	152
Other	214	239
Total other income	536	729
Other expenses:		
Interest expenses	14	23
Foreign exchange losses	31	
Rental expenses	46	33
Provision for allowance for doubtful receivables	44	260
Other	23	44
	159	362
Total other expenses		
Recurring profit	12,969	22,914
Extraordinary income:	Ε4	4
Gain on sales of fixed assets	54 35	4
Gain on sales of investment securities	35	3
Gain on payback of insurance payments	156	74
Gain on negative goodwill	_	752 -
Other	4	7
Total extraordinary income	251	841
Extraordinary loss:		
Write-down on investments in securities	479	58
Loss on sales of fixed assets	145	34
Loss on disposal of fixed assets	73	162
Loss on impairment of fixed assets	4	54
Special payments on employees' retirement benefits	61	1,736
Other	189	617
Total extraordinary loss	953	2,662
Income before income taxes and other adjustments to net income	12,267	21,093
Income taxes:		
Current	5,362	7,566
Deferred	(348)	163
Total income taxes	5,013	7,729
Income before minority interests	7,253	13,363
Minority interests	79	79
Net income	¥ 7,173	¥ 13,284

# Consolidated Statements of Changes in Net Assets COMSYS Holdings Corporation and Consolidated Subsidiaries Years ended March 31, 2012 and 2013

Years ended March 31, 2012 and 2013		Millions of yen
	2012	2013
Shareholders' equity:		
Common stock:		
Balance at the end of the previous period	¥ 10,000	¥ 10,000
Changes during the period		
Total changes during the period	_	_
Balance at the end of the period	10,000	10,000
Additional paid-in capital:		
Balance at the end of the previous period	55,346	55,374
Changes during the period		
Disposal of treasury stock	27	65
Total changes during the period	27	65
Balance at the end of the period	55,374	55,440
Retained earnings:		
Balance at the end of the previous period	119,194	123,611
Changes during the period		
Cash dividends	(2,597)	(2,504)
Net income	7,173	13,284
Changes of scope of consolidation	_	355
Reversal of unrealized gain (loss) on land revaluation	(159)	_
Total changes during the period	4,417	11,135
Balance at the end of the period	123,611	134,747
Treasury stock, at cost:		
Balance at the end of the previous period	(14,870)	(17,504)
Changes during the period		
Repurchase of treasury stock	(3,000)	(4,001)
Disposal of treasury stock	366	325
Total changes during the period	(2,634)	(3,676)
Balance at the end of the period	(17,504)	(21,180)
Total shareholders' equity:		
Balance at the end of the previous period	169,671	171,481
Changes during the period		
Cash dividends	(2,597)	(2,504)
Net income	7,173	13,284
Repurchase of treasury stock	(3,000)	(4,001)
Disposal of treasury stock	393	390
Changes of scope of consolidation	_	355
Reversal of unrealized gain (loss) on land revaluation	(159)	_
Total changes during the period	1,810	7,525
Balance at the end of the period	171,481	179,006
Zalance at the one of the period	17 17 10 1	177,000

		Millions of yen
Accumulated other comprehensive income:	2012	2013
Unrealized gain (loss) on other securities:		
Balance at the end of the previous period	¥ (374)	¥ 115
Changes during the period	+ (5/+)	+ 113
Net changes during the period except for shareholders' equity	490	1,250
Total changes during the period	490	1,250
Balance at the end of the period	115	1,366
Unrealized gain (loss) on land revaluation:	115	1,300
Balance at the end of the previous period	(8,453)	(8,090)
Changes during the period	(0,133)	(0,070)
Net changes during the period except for shareholders' equity	362	_
Total changes during the period	362	
Balance at the end of the period	(8,090)	(8,090)
Total accumulated other comprehensive income:	(0,070)	(0,070)
Balance at the end of the previous period	(8,827)	(7,974)
Changes during the period	(0,027)	(7,774)
Net changes during the period except for shareholders' equity	852	1,250
Total changes during the period	852	1,250
Balance at the end of the period	(7,974)	(6,724)
Subscription rights to shares:	(7,774)	(0,724)
Balance at the end of the previous period	364	430
Changes during the period	304	430
Net changes during the period except for shareholders' equity	66	67
Total changes during the period	66	67
Balance at the end of the period	430	497
Minority interests:	430	477
-	560	637
Balance at the end of the previous period	300	037
	76	<b>(E)</b>
Net changes during the period except for shareholders' equity		(5)
	-	(5)
Balance at the end of the period	637	631
Total net assets:	1/1 7/0	144 574
Balance at the end of the previous period	161,768	164,574
Changes during the period  Cash dividends	(2 507)	(2 504)
	(2,597)	(2,504)
Net income	7,173	13,284
Repurchase of treasury stock	(3,000)	(4,001)
Disposal of treasury stock	393	390
Changes of scope of consolidation	(4.50)	355
Reversal of unrealized gain (loss) on land revaluation	(159)	4.010
Net changes during the period except for shareholders' equity	995	1,312
Total changes during the period	2,806	8,837
Balance at the end of the period	¥164,574	¥173,411

## **Consolidated Statements of Cash Flows**

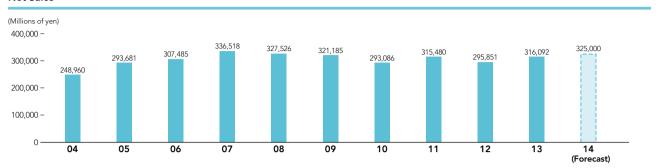
COMSYS Holdings Corporation and Consolidated Subsidiaries Years ended March 31, 2012 and 2013

tears ended March 31, 2012 and 2013		Millions of yen
	2012	2013
Cash flows from operating activities:		
Income before income taxes and other adjustments to net income	¥ 12,267	¥ 21,093
Depreciation and amortization	4,640	4,486
Loss on impairment of fixed assets	4	54
Write-down of investments in securities	479	58
Increase (decrease) in allowance for doubtful receivables	(126)	218
Decrease in accrued severance indemnities	(369)	(563)
Interest and dividends received	(194)	(216)
Interest expenses	14	23
(Increase) decrease in receivables—trade	21,250	(14,388)
(Increase) decrease in inventories	2,255	(2,592)
Increase (decrease) in payables—trade	(6,831)	4,163
Decrease in other assets	718	939
(Decrease) increase in other liabilities	1,279	(777)
Gain on negative goodwill	_	(752)
Other, net	108	404
	35,496	12,150
Cash and cash equivalents received on interest and dividends income	195	219
Cash and cash equivalents paid for interest expenses	(12)	(22)
Cash and cash equivalents paid for income taxes	(3,945)	(8,383)
Net cash provided by operating activities	31,734	3,963
Cash flows from investing activities:		
Decrease in time deposits, net	603	253
Payment for purchases of investment securities	(22)	(46)
Proceeds from sale of investment securities	132	73
Proceeds from acquisition of stocks of subsidiaries resulting in changes	102	, 0
in scope of consolidation	_	337
Acquisitions of property and equipment	(4,076)	(6,527)
Acquisitions of other assets	(1,960)	(1,561)
Proceeds from sale of property	482	44
Increase in long-term loans	(3)	(379)
Collection of long-term loans	497	247
Other, net	331	3
Net cash used in investing activities	(4,015)	(7,554)
Cash flows from financing activities:	(1/010/	(1721)
Decrease in short-term borrowings, net	(6,260)	(195)
Repayment of long-term debt	(393)	(34)
Acquisitions of treasury stock	(3,000)	(4,013)
Proceeds from sale of treasury stock	378	294
Cash dividends paid	(2,597)	(2,504)
Cash dividends paid to minority shareholders	(2)	(5)
Repayment of financial lease	(26)	(31)
Net cash used in financing activities	(11,901)	(6,489)
Effect of exchange rate changes on cash and cash equivalents	1	5
Net increase (decrease) in cash and cash equivalents	15,818	(10,073)
Cash and cash equivalents at beginning of year	17,635	33,454
Increase (decrease) in cash and cash equivalents resulting	17,000	33,434
from change of scope of consolidation	_	88
Cash and cash equivalents at end of year	¥ 33,454	¥ 23,469
		,

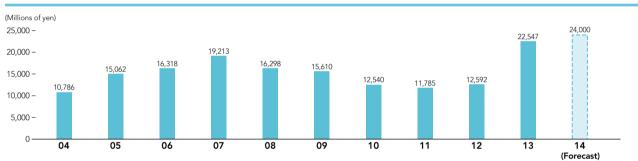
## Ten-Year Summary of Business Results and Financial Data

Years ended March 31

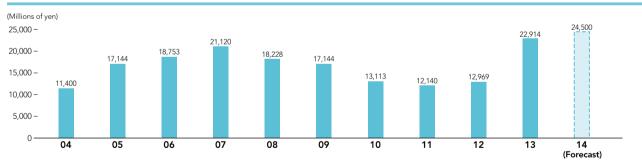
#### **Net Sales**



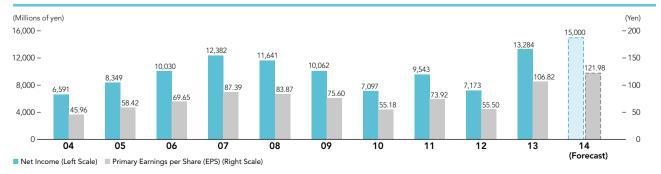
#### Operating Income

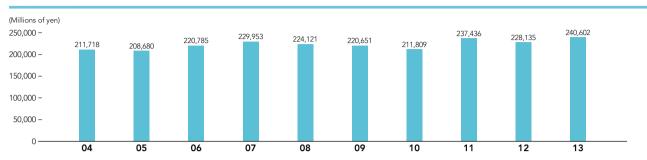


#### **Recurring Profit**

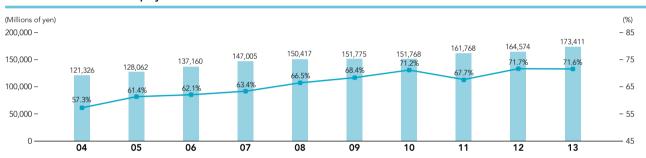


#### Net Income/Primary Earnings per Share (EPS)



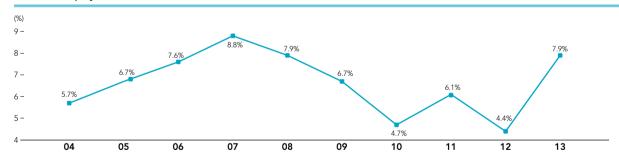


#### Net Assets/Shareholders' Equity Ratio

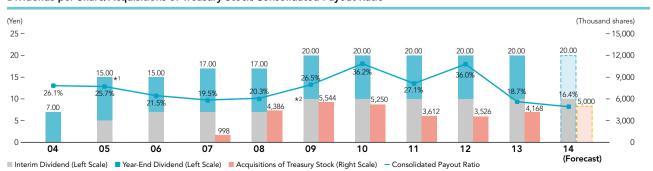


#### ■ Net Assets (Left Scale) — Shareholders' Equity Ratio (Right Scale)

#### Return on Equity (ROE)



#### Dividends per Share/Acquisitions of Treasury Stock/Consolidated Payout Ratio



<sup>\*1:</sup> Includes a ¥3 commemorative dividend to mark the fifth anniversary of the Company's establishment.

<sup>\*2:</sup> Includes a ¥3 special dividend paid to reflect the benefits of the merger.

#### Information

### **COMSYS Holdings Information**

#### **Corporate Data**

As of March 31, 2013

#### Name:

**COMSYS Holdings Corporation** 

#### **Head Office:**

17-1, Higashigotanda 2-chome, Shinagawa-ku, Tokyo 141-8647, Japan

#### URL:

http://www.comsys-hd.co.jp/english/

#### Date of Establishment:

September 29, 2003

#### Paid-in Capital:

¥10 billion

#### **Number of Employees:**

9,798 (Consolidated)

#### **Directors and Audit & Supervisory Board Members**

As of June 27, 2013

#### President and Representative Director

Hajime Takashima

(President and Representative Director)

#### **Directors**

Noriaki Itoh

(President and Representative Director of Nippon COMSYS Corporation)

Hirofumi Yamasaki

(President and Representative Director of SANWA COMSYS Engineering Corporation)

Akio Ogawa

(President and Representative Director of TOSYS Corporation)

Hidetoshi Miura

(President and Representative Director of Tsuken Corporation)

Masaru Kudo

(President and Representative Director of COMSYS JOHO SYSTEM Corporation)

Yoshihiro Mimata

Tomoaki Yamamoto

Tsuyoshi Nishiyama

Masanobu Kurokawa

Hitoshi Kumagai

Takeshi Gotoh\*1

#### **Audit & Supervisory Board Members**

Hiroshi Komori (Standing)

Hideki Niimi

Masahiko Miyashita\*2

Masahiro Takeshita\*2

Kichiroh Akino\*2

\*1 Outside Director

\*2 Outside Audit & Supervisory Board Member

( ): Concurrent positions held

#### **Corporate History**

#### October 2010

Management integration of TSUKEN Corporation.

#### June 2009

Minimum share purchase unit reduced from 1,000 shares to 100 shares.

#### April 2009

The information systems business related to software development outsourcing was spun off from Nippon COMSYS Corporation to form COMSYS JOHO SYSTEM Corporation.

#### April 2007

COMSYS Holdings Corporation converted COMSYS Shared Services Corporation, previously a consolidated subsidiary of Nippon COMSYS Corporation, into a wholly owned consolidated subsidiary in order to clarify its role as a common provider of business process outsourcing services for the COMSYS Group.

#### October 2005

COMSYS Holdings Corporation converted Kokusai Densetsu Co., Ltd. (now COMSYS WING Corporation) into a wholly owned subsidiary through a stock exchange, and made Kokusai Densetsu a wholly owned subsidiary of Nippon COMSYS Corporation on the same day.

#### April 2005

SANWA ELEC Co., Ltd. was renamed SANWA COMSYS Engineering Corporation.

#### January 2005

The NTT Information Telecommunication Engineering Business of SANWA ELEC Co., Ltd. was centralized at Nippon COMSYS Corporation.

#### September 2004

COMSYS Holdings Corporation subscribed to a third-party allotment of shares by SANWA ELEC Co., Ltd.

#### September 2003

COMSYS Holdings Corporation listed its shares on the First Section of the Tokyo Stock Exchange and Osaka Securities Exchange.

#### September 2003

Nippon COMSYS Corporation delisted its shares in line with the establishment of the holding company.

#### March 2002

Nippon COMSYS Corporation was selected as one of the 225 components of the Nikkei Stock Average.

#### December 2001

Nippon COMSYS Corporation celebrated its 50th founding anniversary.

#### July 1990

The Company was renamed Nippon COMSYS Corporation.

#### **Organization Chart**

Okinawa 👚

As of June 27, 2013 **Board of Directors** Audit & Supervisory Board President Senior Management Committee **CSR Committee Compliance Committee** Risk Management Committee Personal Information Protection and Administration Committee Finance & Accounting Department **General Affairs** Personnel Internal Control and **IR** Department Audit Department Department Department Department • Internal Control Office • Corporate Planning Unit • General Affairs Unit • Corporate Strategy Unit • Legal Unit • Internal Audit Office • PR Unit • Strategy Planning Unit • Corporate Information Unit • CSR Office Wakkanai Asahikawa Kitami Kushiro Otaru Hokkaido Muroran Obihiro Hakodate Tomakomai Kanto Naka Tohoku Sendai NIIGATA Niigata NAGANO Hokuriku Nagano Ueda/Saku/Chushin/Nanshin Chugoku Kyushu Shizuoka

Kansai

Shikoku

Nishi Nippon

Tokai

Head Office/COMSYS Holdings Corporation

● Head Office/Nippon COMSYS Corporation

● Head Office/TOSYS Corporation★ Head Office/TSUKEN Corporation

■ Branch/TOSYS Corporation★ Branch/TSUKEN Corporation

■ Branch/Nippon COMSYS Corporation

O Head Office/SANWA COMSYS Engineering Corporation

♦ Head Office/COMSYS JOHO SYSTEM Corporation

■ Branch/SANWA COMSYS Engineering Corporation

Branch/COMSYS JOHO SYSTEM Corporation

#### **Investor Information**

#### ☐ Fiscal Year-End:

March 31, 2013

#### ☐ Annual Shareholders' Meeting:

June 27, 2013

#### ☐ Common Stock:

Authorized: 580,000,000 shares Issued: 145,977,886 shares

#### □ Number of Shareholders:

10,787

#### ☐ Date of Listing:

September 2003

#### ☐ Stock Exchange Listings:

First Section of the Tokyo Stock Exchange (Securities code: 1721)

#### ☐ Transfer Agent:

Mitsubishi UFJ Trust and Banking Corporation Securities Department 10-11, Higashisuna 7-chome, Koto-ku, Tokyo 137-8081

#### ☐ Auditor:

GYOSEI & CO.

## ☐ For Further Information on This Annual Report, Please Contact

IR Department

Tel: +81-3-3448-7000 (direct) Fax: +81-3-3448-7001 E-Mail: chd-ir@comsys.co.jp

#### ■ Major Shareholders:

As of March 31, 2013

Shareholders	Shares Held (Thousands)	Percentage of Total (%)
The Master Trust Bank of Japan, Ltd. (Trust Account)	11,204	7.67
Japan Trustee Services Bank, Ltd. (Trust Account)	8,691	5.95
Japan Trustee Services Bank, Ltd. (The Sumitomo Trust & Banking Co., Ltd. Retrust Account, Sumitomo Electric Industries, Ltd. Employee Pension Trust Account)	5,166	3.53
Japan Trustee Services Bank, Ltd. (Mitsui Asset Trust and Banking Company Retrust Portion, Fujikura Ltd. Employee Pension Trust)	3,417	2.34
Nippon Life Insurance Company	2,977	2.04
Bank of New York GCM Client Account JPRD ISG (FE-AC)	2,205	1.51
BNP Paribas Securities, Ltd.	2,187	1.49
Trust & Custody Services Bank, Ltd. (Investment Trust Account)	2,150	1.47
Societe General Securities (North Pacific) Ltd.	1,874	1.28
COMSYS Holdings Corporation Employee Shareholder Association	1,742	1.19

#### □ Composition of Shareholders:

As of March 31, 2013



#### ☐ Stock Price Range and Monthly Trading Volume

