

COMSYS Group Quality Management Policy

Introduction

The COMSYS Group positions "Safety, Security, and Reliability as the top priority in business operations" and aims to earn the trust of our customers and stakeholders by fulfilling our social responsibilities. While highly valuing environmental considerations and social contributions that change with the times, we have established the "COMSYS Group Quality Management Policy" to foster a corporate culture that prioritizes safety and quality. Based on this policy, we utilize the PDCA (Plan-Do-Check-Act) cycle centered on our quality management system to achieve our goals and continuously improve our challenges, thereby enhancing customer satisfaction and providing high-quality products and services.

1. Customer Satisfaction and Quality Improvement

We maximize customer satisfaction by providing high-quality products and services through safe, efficient, and waste-free processes using the latest technologies and processes. By accurately understanding customer requirements and designing and constructing with durability and reliability in mind, we strive to ensure long-term customer satisfaction. Additionally, we work on continuous maintenance and strengthening our quality management system to improve customer satisfaction and quality.

2. Compliance with Laws and Standards

We understand and comply with relevant laws and customer requirements related to quality management, and adhere to established standards.

3. Enhancement of Technical Capabilities

We actively work on improving skills and educating employees through skill training and qualification acquisition, aiming for technological innovation and quality improvement.

4. Improvement of the Management System

We aim for better quality and safety by continuously improving our management system and realizing quality management that complies with international standards.

This policy will be thoroughly communicated within the COMSYS Group, sharing the importance of quality management and continuously working towards ensuring customer satisfaction and quality.

Established on February 27, 2025

Hiroshi Tanabe

President and Representative Director